



# Carnival®

## EARLY SAVER PROGRAM

### WHAT IS THE EARLY SAVER PROGRAM?

Early Saver is a new Special Rate rewarding early bookings with the lowest guaranteed rates. In addition, the fares are backed by a unique price protection policy. With this unique protection policy, if you find a lower Carnival advertised fare after booking for the same sailing and accommodation Carnival will issue the difference in the form of a non-refundable, non-transferable onboard credit. The policy is effective up to two business days prior to sailing. You now have a great reason to plan early and take advantage of our Early Saver Rates: best rates guaranteed price protection, plus the added benefit that comes with booking early – wide availability of staterooms, dates and destinations.

### EARLY SAVER – TERMS AND CONDITIONS

- ✓ Limited booking window
  - Short Products (5 days or shorter)
    - ✓ Unavailable within 3 months of sailing; may be raised/closed earlier
  - Long Products (6 days or longer)
    - ✓ Unavailable within 5 months of sailing; may be raised/closed earlier
- ✓ Not available for guarantee cabins
- ✓ Offer is not combinable with any other discounted or promotional offer
- ✓ Booking must be made online through any channel supported by Carnival Cruise Line
- ✓ Price Protection – If you find a lower Carnival advertised rate, after booking, Carnival will match it and issue the difference in the form of a non-refundable onboard credit. The lower fare must be:
  - i) for the same ship, sailing, stateroom category and number of guests
  - ii) available for booking at the time you submit your request for the lower rate
  - iii) a rate you are eligible to receive, if special restrictions apply.
  - Carnival advertised rate

A Carnival advertised fare excludes group rates, membership programs, charters or other travel agent promotions not offered by Carnival to the general public, including but not limited to travel agent rebates.
  - ✓ Name corrections (without changing the date of birth) possible against a handling fee, complete name changes are considered a (partial) cancellation and new booking
  - ✓ No downgrades are allowed

## PRICE PROTECTION - GUIDELINES

- ✓ In the event you or your client find a lower Carnival advertised rate<sup>1</sup>, please contact us at info@carnivalcruiseline.de. If the request meets the price protection requirements (see terms and conditions), we will process your client's onboard credit for the fare difference and send you an email confirmation within two business days.
- ✓ Lower rate applies only to Carnival advertised rates available to the general public and excludes group, membership programs, charter or other Travel Agent promotions not offered by Carnival to the general public.
- ✓ Lower rate must be for the same ship, sailing date, stateroom category, & number of guests. The rate must be available for booking at the time the request is submitted, and the guest must qualify for the rate if special restrictions apply.
- ✓ When submitting your request, you must provide the lower rate amount and indicate where the lower rate can be found.
- ✓ Adjustments are possible up to two business days prior to sailing.

## EARLY SAVER - CANCELLATION POLICY

Early Saver Cancellation Penalty	Days prior to departure	Cancellation charge (per person)
2 and 3 night cruise	Up to 56 days 55 to 30 days 29 to 15 days 14 days or less	20%, minimum 150,-€ p.p. (DBL) / 300,- € p.p. (SGL) 60 %* 80 %* 90 %
4 and 5 night cruise	Up to 56 days 55 to 30 days 29 to 15 days 14 days or less	20%, 200,- € p.p. (DBL) / 400,- € p.p. (SGL) 60 %* 80 %* 90 %
6, 7, 8 and 9 night cruise	Up to 56 days 55 to 30 days 29 to 15 days 14 days or less	20%, minimum 300,- € p.p. (DBL) / 600,- € p.p. (SGL) 60 %* 80 %* 90 %
10 night cruise or longer also Alaska, Australia and European cruises	Up to 56 days 55 to 30 days 29 to 15 days 14 days or less	20%, minimum 450,- € p.p. (DBL) / 900,- € p.p. (SGL) 60 %* 80 %* 90 %
No Show		95%

\*Penalty = Cancellation scale or fixed cancellation amount of the second period, whichever is greater.

<sup>1</sup>currency fluctuations excluded

(As of May 2020)